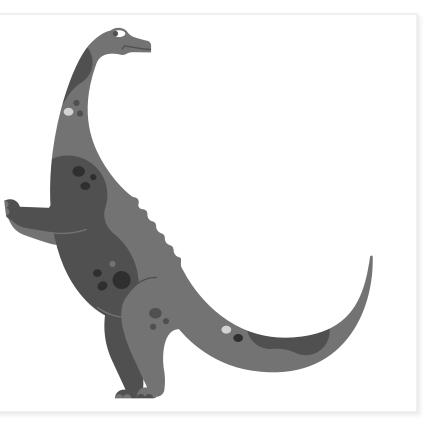
## **Delivering Culturally Appropriate Care: Exercising Cultural Humility in Practice**

Melinda Boyd, DCN, MPH, MHR, RD, FAND

South Carolina Academy of Nutrition and Dietetics, April 2024

## Disclosures:

-Various volunteer positions -Editor-in-Chief, Nutrition Care Manual (Education, Client Education)



## At the end of this presentation, attendees will be able to...

- 1. Identify ways to personally develop cultural humility
- 2. Understand how to incorporate a patient's cultural beliefs into evidence-based practice
- 3. Develop strategies to implement culturally appropriate care in their own practice



## Personal Journey

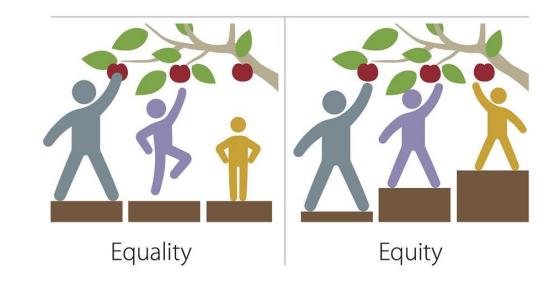
- Military Spouse abroad for 9 years
- RD experience in US, Japan, and UK
- Leadership roles, International Affiliate of the Academy of Nutrition and Dietetics
- IDEA Committee Member

   Academy of Nutrition and Dietetics
   ADCES



## Key Terms

- IDEA= Inclusion, Diversity, Equity, Access
- Equality **Equity**
- Microaggression
- Implicit Bias
- Health Disparities\*\*\*





## Cultural...

#### Competence

#### Awareness

## Humility

#### Culturally Appropriate Care



## Care that responds to the needs of diverse individuals, family and caregivers (Academy Definition List)

Also called culturally relevant, culturally responsive, or culturally competent care

## Health Disparities

Oifferences in health or health outcomes

- Incidence or prevalence greater or lesser than another group
- Can occur with disease risk, severity, and mortality
  - May be due to race, ethnicity, gender, sexual orientation, geography, socioeconomic status, education level, disability, age

May also be due to structural or social inequalities

## Culturally Appropriate Care



"Cultural [sic] influences more than merely what we eat; it affects how we eat, when we eat, where we eat, who we eat with, and (perhaps most importantly) why we eat. It also influences our beliefs and behaviors about obtaining food, food preparation, and physical activity."



-Kumar (2020), Adolescent Nutrition textbook

#### What this means to me...



Recognizes the differences between you and the patient

### What this means to me...

- You learn from the patient while they are learning from you
- Ask questions, but be appropriate

Two-way learning process Learn about their *why* 

- Properly motivate them
- Understand body image from their perspective

- You don't have to agree with their cultural belief or practice, but you need to respect it!
- Intervention honors the culture of the patient

#### RESPECT



Reasons To Practice Culturally Appropriate Care

- Forms a better relationship with the patient
- Helps develop mutual respect (not all about the provider and their world view)
- Allows you to be a better provider for that patient
- Has the power to improve health outcomes, meeting goals, and reduce health disparities

## Putting it into Action

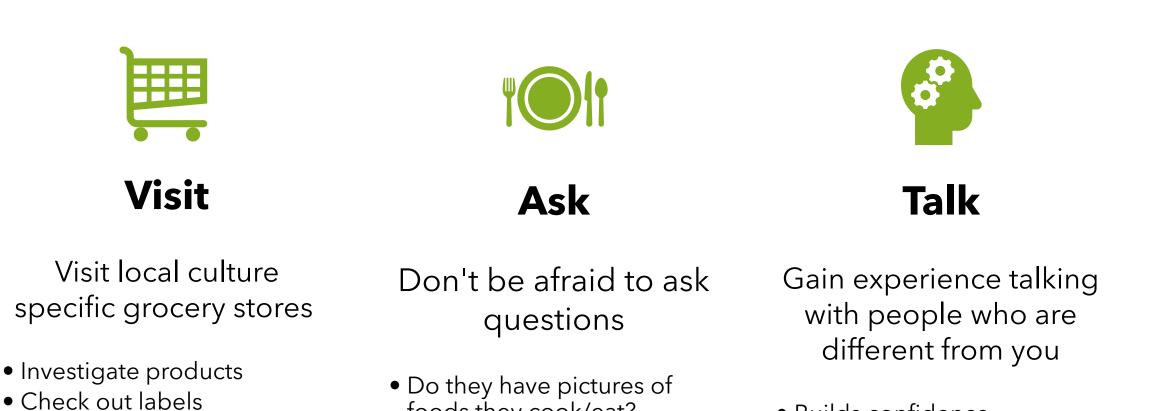
**Skill Building** 

#### Culturally Appropriate Care Toolbox

- Identify which cultures you are most likely to have as your patients
- Identify your own bias
  - Journal/reflect after counseling a patient who is different from you
- Learn a little about a lot of cultures
  - Avoid stereotypes!



## Culturally Appropriate Care Toolbox



foods they cook/eat?

consuming

• It's ok to pause and research

common foods they may be

• Purchase foods to try at

home

- Builds confidence
- Identify Bias

## Culturally Appropriate Toolbox

Recognize	Recognize harmful stereotypes of foods from different countries • Foods consumed in "ethnic" restaurants likely aren't the traditional foods cooked at home • Don't use negative terms to describe foods
Adapt	Adapt your materials to accommodate the patient's culture • Help them identify where traditional foods fit on the American MyPlate model • Use culturally relevant education tools
Learn	Learn a few basic words in the languages you will encounter most often • Politeness goes a long way! • Food words are helpful

## Position Specific Implementation

#### **Clinical Manager**

- Train your clinicians on use of available language tools
- Identify areas in the medical record where culture related information can be found
- Poor intake may be due to lack of culturally appropriate foods on menu
- Journal Club

#### Educator

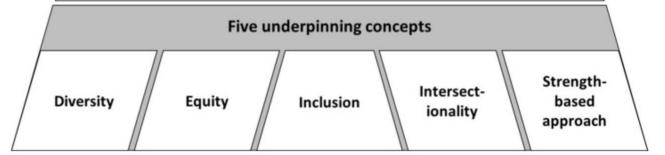
- Diversity in case studies
- Teach NFPE with race/ethnicity in mind
- Course related to food and culture
- Teach how to modify and adapt MNT
- Encourage attendance at diversity focused webinars

#### Foster a Culture of Inclusion

Marjadi B, Flavel J, Baker K, Glenister K, Morns M, Triantafyllou M, Strauss P, Wolff B, Procter AM, Mengesha Z, Walsberger S, Qiao X, Gardiner PA. Twelve Tips for Inclusive Practice in Healthcare Settings. *Int J Environ Res Public Health*. 2023 Mar 6;20(5):4657. doi: 10.3390/ijerph20054657

# Twelve Tips Beware of assumptions and stereotypes Replace labels with appropriate terminology Use inclusive language Ensure inclusivity in the physical space Use inclusive and appropriate signs and symbols Ensure appropriate communication methods

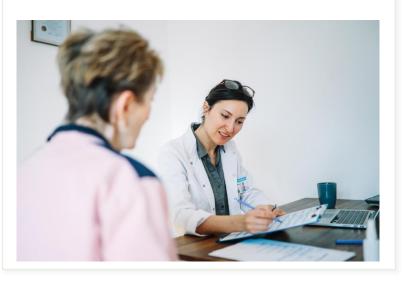
7. Adopt a strength-based approach
 8. Ensure inclusivity in healthcare research
 9. Expand the scope of inclusive healthcare delivery
 10. Advocate for a more inclusive healthcare system
 11. Self-educate on diversity in all its forms
 12. Build individual and institutional commitments



Twelve tips for inclusive practice and their five underpinning concepts.



Combining Culturally Appropriate Care and Evidence-Based Practice



✓ Patient care should always be individualized

- ✓ MNT based on current evidence
  - $\circ$  EAL, other guidelines
  - Consider the sample population from studies
    Can that evidence be applied in your patient population?
  - o Use professional judgement
- ✓ Adapt the evidence to fit your client's beliefs
  - Use their traditional foods when making meal suggestions
  - o Mediterranean diet example

✓ Approach guidelines in ways that make sense to the patient



## Culturally Appropriate Care = Ethical Care

#### From the Code of Ethics

- \* "Act in a caring and respectful manner, mindful of individual differences, cultural, and ethnic diversity."
- "Participate in and contribute to decisions that affect the well-being of patients/clients"
- "Communicate at an appropriate level to promote health literacy."
- Collaborate with others to reduce health disparities and protect human rights."

#### YOU...

have the power to make a difference in the health outcomes of your patients...it starts with delivering care that honors and respects the culture of your patient







#### -Student Quote (oncology RD)

"I think we can all agree that we should do our best to educate ourselves on different cultures. However, just because someone identifies with a certain group, does not mean that they believe in or practice every aspect of that culture or religion. For example, we have a large Jewish population where I live and practice but not everyone who practices the religion keeps kosher. That is why it is so important to ask about special diets or practices. I personally have found by asking questions and being interested in the food practices of my clients they are more comfortable and MNT is therefore more successful."



#### Academy's IDEA Resources

https://www.eatrightpro.org /about-us/ourwork/inclusion-diversityequity-and-access

#### **ACEND** Resources

• ACEND Diversity, Equity and Inclusion Resources

#### Foundation Awards and Scholarships

- Foundation Awards
- Foundation Scholarships
- Diversity Scholarships and Awards
- 2021 Advancing Diversity in Dietetics Scholarship Recipients
- 2022 Advancing Diversity in Dietetics Scholarship Recipients

#### **Member Interest Groups**

MIGs are groups of Academy members that reflect the many characteristics of the profession and the public it serves. Academy MIGs include:

- Asian Americans and Pacific Islanders (AAPI)
- Cultures of Gender and Age (COGA)
- Disabilities in Nutrition and Dietetics (Disabilities)
- Global MIG (GMIG)
- Indians in Nutrition and Dietetics (IND)
- Latinos and Hispanics in Dietetics and Nutrition (LAHIDAN)
- National Organization of Blacks in Dietetics and Nutrition (NOBIDAN)
- Religion MIG (RMIG)

#### **Books & Subscriptions**

- Nutrition Care Manual<sup>®</sup>: Quick Guides for Assessing Food/Nutrition and Culture for Ecuador, India, the Philippines and Saudi Arabia are available with a subscription
- Cultural Competency for Nutrition Professionals: This online publication provides an overview of 28 cultures and their food practices with the goal of supporting appropriate health care for serving diverse patient populations.

#### Diversity & Inclusion Definitions

https://www.eatrightpro.org /about-us/ourwork/inclusion-diversityequity-and-access/diversityand-inclusion-definitions



About Us ∽ Advocacy ∽ Leadership	✓ Practice ✓ Career ✓ News Center ✓	Q Search by keyword
Our Work	Home > About Us > Our Work > Inclusion, Diversity, Equity and Acces	is >
Academy Strategic Plan	<b>Diversity and Inclusion Defi</b>	nitions
Inclusion, Diversity, Equity and Access		
Opportunities to Collaborate		
Professional Development and	Access:	
Publications	Refers to giving equitable opportunities to everyone regardless of human a	ability and experience.
Public Policy Priorities	Access to Health Care and/or Services:	
•	Means "the timely use of personal health services to achieve the best healt	
Research Priorities	consists of four components: coverage, services, timeliness, and workforce	
	Bias:	
	A disproportionate weight in favor of or against an idea or thing, usually in	a way that is closed-minded, prejudicia
	unfair. Biases can be innate or learned. People may develop biases for or ag	gainst an individual, a group, or a belief.
	Bias may be conscious or unconscious.	
	Bigotry:	
	Obstinate and irrational devotion to one's own party, belief or opinion.	
	Cultural Competence:	
	The American Hospital Association defines cultural competence in health	care as the ability of systems to provide

care to patients with diverse values, beliefs and behaviors, including the tailoring of health care delivery to meet

## JAND Article Collection

#### https://www.jandonline.org/content/culturalCompetency

lournal of Academy o and Dietet	the <b>eqt</b> <sup>®</sup> ofNutrition <b>right.</b> tics	Member Login Instructions Submit Log in Register
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	Publication Date     ^       Last 2 Years     6       Last 5 Years     32       From     2009     To       Author     1000	<ul> <li>FROM THE ACADEMY ETHICS IN PRACTICE Cited in Scopus: 1</li> <li>Ethics: Health Equity and Dietetics-Related Inequalities</li> <li>Journal of the Academy of Nutrition and Dietetics, Vol. 122, Issue 8, p1558–1562, Published online: May 23, 2022</li> <li>Sarah Klemm</li> <li>Preview Download PDF Export Citation</li> </ul>
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Home > Resources > Cultural Food Practices > African American > African American Food Dictionary

#### Resources

right. NCM

NCM Board Of Editors (BOE)	African America	an Food Dictionary
Free Webinars	Acadian (Cajun)	Combined French-Canadian and African foods.
Contributor And Publication	cooking	
Information	Beef bone	Bones from ox, cow, or bull. Boiled in water to make soups or, if very meaty, cooked with or added
		to vegetables to make stew
Academy Publications	Benne	South Carolina term for sesame seeds, which came to the United States from Africa
Cultural Food Practices		In Charleston, the seeds can be found as ingredients in Benne seed wafers and Benne seed candy;
		both are thought to bring good luck
African American	Black-eyed peas	Larger cousin of cowpeas.
Traditional Food Practices	Blackstrap Molasses	Very dark type of molasses; traditionally used in African American cooking.
African American Food Dictionary	Boiled custard	Thin custard made with milk, eggs, sugar, and vanilla; served chilled
References	Boiled peanuts	Fresh young, undried peanuts cooked in saltwater; usually consumed as a snack
Asian Indian	Brains	Pork brains are boiled, fried, or scrambled with eggs
Brazilian	Bread	Brown or light varieties; brown bread is whole wheat bread; light bread is white bread
Cajun And Creole Culture	Brunswick stew	Southern dish of chicken, rabbit, or ground meat with some mixture of corn, onions, okra, salt,
Chinese		pork, tomatoes, and lima beans
Cypriot Culture Ecuador	Butter beans	Similar to lima beans; may be fresh or dried
Filipino	Buttermilk	Liquid left after butter has been churned from milk or cream, or cultured milk by the addition of
Greek Culture		lactobacillus to sweet milk (whole milk)
Hispanic Culture	Cala	Hot rice fritters sold door-to-door in the French Market in New Orleans
Hmong Culture	Catfish	Favorite African American food, disdained by proper Southerners who did not want to eat the
Jamaican Culture		scavenger fish; often dipped in a cornmeal batter and fried until crisp
Jewish Culture	Caribbean Creole	Cooking with more peppers, tomato paste, lard, tubers, fruit, and various spices such as cinnamon,
Kenyan Culture		nutmeg, ginger, cloves, and allspice; less butter, cream, celery, and basil used
Muslim/Halal	Chitterlings or	Pork intestines boiled or fried and served with hot sauce or vinegar
Native American	chittlins	Tork intestines boiled of filed and served with hot sudce of vinegal
Nepalese Culture Peruvian Culture	Clabber	Between buttermilk and butter, a thickened buttermilk
Polish Culture		
rollon calcure	Collard	Variety of kale referred to as greens: leaves are boiled with fatback, lard, or meat

Nutrition Care Manual Resources **Cultural Food Practices** 



Home > Resources > Country Guides for Assessing Food/Nutrition & Culture

Ecuador

<u>India</u> Lebanon

<u>Mexico</u> <u>Philippines</u> Saudi Arabia

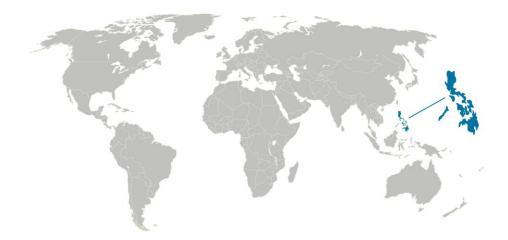
Learn more about IAAND here.

#### Resources

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Free \	Webinars
	ributor And Publication mation
Acade	emy Publications
Cultu	ral Food Practices
	try Guides For Assessing
	/Nutrition & Culture
Food/	/Nutrition & Culture try-Specific Food-Based Dietary
Food/ Coun Guide	/Nutrition & Culture try-Specific Food-Based Dietary elines ry Guidelines For Americans And

Country Guides For Assessing Food/Nutrition & Culture

In collaboration with the International Affiliate of the Academy of Nutrition and Dietetics (IAAND), we are pleased to provide the following Quick Guides for Assessing Food/Nutrition & Culture for the following countries:



#### **Overview**

The Philippines was under Spanish rule (1565-1898) for over 300 years and as a result there is a strong Spanish influence on food selections. Other influences include; Chinese, American, Japanese, Malay and Indian. Due to vast variation in food habits across various regions within the country, all the foods and dietary habits might not be listed on this GUIDE. The intention is to include the most popular foods and practices to help dietitians better understand their clients from the Philippines. Detailed information on Dietary Guidelines for Filipinos can be found on the following website: https://www.fnri. dost.gov.ph/index.php/publications/writers-pool-corner/57-food-and-nutrition/204-nutritional-guidelines-for-filipinos-a-prescription-to-

#### Contents

Overview Macronutrient Intake Micronutrient Intake Complementary/ Alternative Medicine Unique Meal Practices Bioactive Substance Intake

Nutrition Care Manual Resources

Country Guides for Assessing Food/Nutrition & Culture

## Nutrition Care Manual Resources

#### **Nutrition Education** Handouts w/ **Translations**

				Nutrition Care Manual (current)	8
Diet Manual Nutrition C	Care 🛨 Client Ed/Diets Calculators	Formulary F	Resources	Search Site	Q
All Translations				+ 0 6 8	
All Translations Other Resources	All Translations	ent Ed			
Anemia Bariatric Surgery	Spanish				
Behavioral Health	Client Ed		Topic Ar	ea	
Burns	1,600 Calorie Sample Meal Plan		Weight M	anagement	
Cardiovascular	Acute Hepatitis Nutrition Therapy		Gastroint	estinal	
Congenital Sucrase-Isomaltase Disease (CSID)	Acute Kidney Injury Nutrition Therapy		Renal		
Diabetes Dysphagia	Bariatric Liquid Protein Supplements		Bariatric	Surgery	
Eat Right Handouts	Bariatric Surgery Blended/Pureed Diet S	tage Nutrition Therapy	Bariatric	Surgery	
Food Allergies	Bariatric Surgery Soft Diet Stage Nutritic	n Therapy	Bariatric	Surgery	
Food Safety	Bariatric Surgery Vitamin and Mineral St	upplements	Bariatric	Surgery	
Gastrointestinal HIV/AIDS	Breastfeeding Nutrition Therapy	02.42	Reproduc	tion	

All Translations	Carbohydrate Counting For People With Diabetes (2020)			
Bariatric Surgery	Customize Menu Download Client Ed PDF Spanish Chinese Vietnamese Russian			
Behavioral Health	Arabic View Nutrient Info			
Burns	Foods with carbohydrates make your blood glucese level go up. Learning how to sount carbohydrates can belo you			
Cardiovascular	Foods with carbohydrates make your blood glucose level go up. Learning how to count carbohydrates can help you control your blood glucose levels. First, identify the foods you eat that contain carbohydrates. Then, using the Foods with			
Congenital Sucrase-Isomaltase Disease (CSID)	Carbohydrates chart, determine about how much carbohydrates are in your meals and snacks. Make sure you are eating foods with fiber, protein, and healthy fat along with your carbohydrate foods.			

## Food-Based Dietary Guidelines

#### https://www.fao.org/nutrition/education/food-based-dietary-guidelines



cultures and eating habits. In addition countries publish food guides, often in the form of food pyramids and food plates, which are used for consumer education Read more

Please note that individual country pages are only available in English and that FAO does not necessarily endorse the development processes of countries by including their information in this platform.

Ethiopia		Austria
Gabon		Belgium
\star Ghana		Sosnia and Herzegovina
Kenya		Bulgaria
Mamibia		Croatia
Nigeria		Cyprus
Zeychelles		Denmark
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		Malta
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Mongolia		Norway
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and pots... Developing Argentina E Bahamas Barbados Belize Bolivia (Plurinational State of) Brazil - Chile Latest publications Colombia Costa Rica 🛌 Cuba Dominica Dominican Republic Ecuador El Salvador 🔀 Grenada Guatemala Guyana Honduras Plates, pyramids, planet. 🔀 Jamaica Developments in national healthy Mexico and sustainable dietary guidelines: Panama a state of play assessment Paraguay Peru Useful links

Saint Kitts and Nevis

Saint Lucia

 International Conference on Nutrition ICN2

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March 24th 15.30 GMT+1

See recording here

Plates, pyramids, planet

#### Food-based dietary guidelines

Regions	Background	Â
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### Food-Based Dietary Guidelines

https://www.fao.org/nutritio n/education/food-baseddietary-guidelines

#### Africa Food-based dietary guidelines - Japan Asia and the Pacific Official name Europe Dietary guidelines for Japanese (Japanese: 食生活指針) Latin America and the Caribbean Near East The `Dietary guidelines for Japanese ´were launched in 2000. The `Japanese food guide spinning top´(Japanese: 食事バランスガイド) was published in 2005 and revised in 2010.

The guidelines were developed by the Ministry of Education, Science and Culture, the Ministry of Health and Welfare, and the Ministry of Agriculture, Forestry and Fisheries with the aim of promoting better dietary patterns.

The `Japanese food guide spinning top' was created as a food and nutrition education tool to help people practice healthy eating. The revision of the `Japanese food guide spinning top' coincided with the revision of the `Dietary reference intakes for Japanese' (2010), on which the food guide is based.

#### Intended audience

The Japanese guidelines are directed at the healthy general public.

#### Food guide

The `Japanese food guide spinning top'is designed to resemble the well-known traditional Japanese toy. It is a rotating inverted cone divided from the top down into food group layers that depict foods primarily in cooked form /dishes. The order of the food groups is given by the recommended daily servings. At the top there are grain-based dishes (rice, bread, noodles and pasta), followed by vegetable-based dishes (including salads, cooked vegetables and soups), and fish, eggs and meat dishes. At the bottom are milk and fruit. A person running on top of the gyrating spinning top represents the importance of doing physical activity regularly to enjoy good health. The guide also recommends drinking plenty of water or tea, and to moderate consumption of highly processed snacks, confectionary and sugar-sweetened beverages.



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Food guide



Japan food spinning top.

#### Country resources

#### Downloadable materials

- About the Dietary guidelines for Japanese (in Japanese)
- Japanese food guide spinning top
- What is 'Shokuiku' (food education)?
- Links
- Japanese food guide spinning top
- l
- FAO country profile



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## Questions Thank You!

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